

ACCUSIZE CO.,LTD.

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Richmond Hill, ON L4B 1H2
TEL: 647-931-2564, 647-933-1588
www.accusizetools.com
E-mail: info@accusizetools.com



How to order :

All prices are **Canadian Dollars**.

a). If you are a distributor who will order in larger quantities and resell our products, please email us an inquiry list with item numbers and quantities. We will quote you the distributor prices according to your list. If you want to place OEM orders in large quantities, please provide us with the item numbers, quantities and also a high resolution logo that will be put on your products. We will quote you the prices and time of delivery.

b). If you are a retail customer, please contact our distributors in your area to place orders. You can find the distributor list at [Accusize Tools Distributor List](#). If there is no distributor in your area, please download our latest catalog at [Accusize Industrial Tools 2019 Edition](#) and place orders or send inquiries to us:

Order online: www.accusizetools.com
By phone: 647 931 2564, 647 933 1588
By email: info@accusizetools.com

For most items that are in stock in GTA, we can dispatch the orders within 2 business days using Canada Post Expedited Parcel, UPS or Purolator. If you have a courier account with Dicom Express, UPS, Purolator, Fedex, etc., we can ship the order under your account.

c). You can also purchase tools directly from our E-shop:



Payment:

We accept Visa, MasterCard, AMEX company cheque and Paypal payment. Our Paypal account is: accusize@gmail.com

Prices:

F.O.B. Toronto, ONTARIO unless advised otherwise. Minimum Order is over \$50.00 net, please

CLAIM:

Claims must be made within 5 days after receipt of merchandise. Large Item (Over 150LB) Return Policy Due to the expense of shipping heavy items, If it is a truck shipment, make sure the damage or short shipment is noted on the delivery receipt. Accusize Industrial Tools is not responsible for merchandise damaged or lost by motor freight carriers, If you accept a short or damaged shipment from the truck driver without proper notation by the driver, you accept it at your own risk.

STANDARD RETURN POLICY

Returns are available on all unused items sent back to us within 30 days of purchase. Items outside of this range can be either ineligible for a refund or will charge a re-stocking fee. All damaged, defective, or missing items must be reported within 5 days of delivery date. Please note that credit will not be issued for returned products showing signs of used, marked, altered or damaged.

HOW TO RETURN AN ITEM

If you are not satisfied with your purchase, you can return it at your cost for a refund within 30 days of your purchase. Please contact us at info@accusizetools.com or at 647 931 2564 to get a Return Merchandise Authorization number (RMA) before returning your item. To avoid re-stocking fee, the return item must be in original case, with all of the accessory and document paper, and no visible marking on the items. The customer is responsible for all return shipping costs on non-defective items, please state in your packing slip the reason for return. Shipping charge is non-refundable. We are not responsible for any package loss or damage in the return process. Returned products must be in original package in the reasonable condition. To facilitate the issuance of credit, please have the date and the invoice number of your purchase order. We will either replace , refund or extend full credit within 30 days of received the return item.

RE-STOCKING FEE

In order to keep our prices low, we have to charge a re-stocking fee in certain instances to re-coup the cost associated with returns. A 15% re-stocking fee will be assessed in the following situations:

Returned orders still brand new but over 30 days after purchase

Returned products without the clean original package

Orders "Refused" without authorization.

Once we receive your return, please allow 14-Days for us to inspect and process your return.

Credit card and PayPal purchases will be refunded to the account you provided when you placed your order.

Business Hours:

Monday through Friday, 9:00am to 5:00pm.
Closed on public holidays.

Thank you for your support.